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Home Health Aide On-the-Go In-Service Lessons: Vol. 6, Issue 1: Professionalism (Home Health Aide on-the-Go in-Service Lessons, Volume 6)

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This lesson on Home Health Aide Professionalism includes a complete training packet. Each in-service packet takes approximately one hour to complete and fully meets the Medicare in-service training requirements. As aides need training, you can make as many copies as you want - there s no restriction when used with aides assigned from your office location. Remember that Home Health Aides must have 12 hours of in-service training every year. LESSON OBJECTIVES Upon completion of this program, the home health aide will be able to: Describe two examples of professional workplace behavior Identify three characteristics of acting professionally Explain two ways to treat patients professionally OVERVIEW Professional behavior in the workplace can be difficult to define. Professionalism means different things to different people and can vary from agency to agency. It is something that isn t formally taught and is often left up to the home health aide to figure out. Further, behavior that some patients may find perfectly acceptable may offend others. It is therefore important that home health aides know what actions make up professional behavior and put those into practice. Home health aides must be aware of the agency s standards and there must be proof that aides follow them. The agency s reputation, and the health and safety of patients, depend on this knowledge and practice. This aide in-service outlines professional behavior and will serve as a guideline to training the home health aide on professionalism.

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