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Utility Management for Water & Wastewater Operators

Fred Bloetscher

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Utility Management for Water & Wastewater Operators Fred Bloetscher
The book gives you an excellent understanding of the responsibilities and functions of the water or wastewater utility manager. You'll get methods, techniques, step-by-step plans, and more to shorten your learning curve and help you in your new position in water or wastewater utility management.

This book introduces water utility management principles and practices to new managers, as well as anyone who wishes to move into utility management. The book explains the organization, management, and function of water and wastewater systems; regulations, operations and governance; capital funding, fees, and rates; and personnel, finance, customer service, planning, and public responsibility. Includes a CD containing the appendixes.

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